# **SL-Dante-SPK** User Guide



Español Deutsch

Français



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# 1 Introduction

# 1.1 About this Manual

# 1 Introduction

Thank you for purchasing the SL-Dante-SPK option card for PreSonus<sup>®</sup> StudioLive<sup>®</sup> Alseries Active Integration<sup>®</sup> loudspeakers. PreSonus StudioLive Al-series loudspeakers offer a wealth of system-control and performance-monitoring features that give you unprecedented control. The SL-Dante-SPK option card allows you add your StudioLive Al-series loudspeakers to any standard Dante<sup>®</sup> network. Dante does away with heavy, expensive analog or multicore cabling, replacing it with low-cost, easily available CAT5e, CAT6, or fiber optic cable for a simple, lightweight, and economical solution. Dante integrates media and control for your entire system over a single, standard IP network.

We encourage you to contact us with questions or comments regarding this product. PreSonus Audio Electronics, Inc., is committed to constant product improvement, and we value your suggestions highly. We believe the best way to achieve our goal of constant product improvement is by listening to the real experts: our valued customers. We appreciate the support you have shown us through the purchase of this product.

**Power User Tip:** Please take a moment to register your SL-Dante-SPK option card and StudioLive Al-series loudspeaker at https://my.presonus.com, if you haven't already done so. Your My PreSonus user account will provide the latest firmware, software, and documentation for all of your PreSonus products.

# 1.1 About this Manual

This manual covers the functions and installation of the SL-Dante-SPK option card and provides instructions for configuring your StudioLive AI-series loudspeaker on a Dante network. Complete information about Dante networking and the Dante Controller application can be found at www.audinate.com.

The features and functions of the three full-range StudioLive AI-series speaker models are the same with the SL-Dante-SPK option card. In most respects, the functions of the 18sAI are also the same. Whenever possible these features and functions will be described for the entire line. Unless preceded by "full-range," the term "loudspeaker" will refer to both full-range models and the subwoofer.

Thank you, once again, for buying our product. We are confident that you will enjoy your StudioLive AI speakers and the SL-Dante-SPK option card!

### 1.2 Summary of Features

- Dante connectivity
- 2 Receive (Rx) channels
- 2 Transmit (Tx) channels
- 3 input modes:
  - Analog Only
  - Dante Only
  - Analog Failover
- Compatible with any StudioLive AI-series loudspeaker
- Compatible with SL Room Control software
- Compatible with any Dante-enabled device (48 kHz operation required)

# 2 Networking Your StudioLive AI Loudspeaker

Your SL-Dante-SPK option card allows any StudioLive Al-series loudspeaker in which it's installed to connect to a Dante network using an Ethernet cable. It is important to mention that once the SL-Dante-SPK option card is installed, you can no longer wirelessly control your loudspeaker using the USB Wi-Fi LAN adapter. All control must be done over Ethernet, even when not connected to a Dante network.

# 2.1 Step 1: Installing the SL-Dante-SPK

1. Using a Phillips screwdriver, remove the three screws in the bottom and the center screw in the top of the SL-Control-SPK option card that came installed in your loudspeaker. Retain these screws.



2. Loosen the two thumbscrews at the top of the SL-Control-SPK option card.



3. Gently pull the SL-Control-SPK card straight out and then slide down to remove it.



# 2 Networking Your StudioLive AI Loudspeaker2.1 Step 1: Installing the SL-Dante-SPK

4. Slide the SL-Dante-SPK option card into the slot and line up the screw holes.



5. Push the SL-Dante-SPK option card until it locks into the internal connector and tighten the thumbscrews.



6. Screw the four Phillips screws back in.



# 2.2 Step 2: Updating Your Loudspeaker Firmware

SL-Dante-SPK requires a firmware recovery for your StudioLive AI loudspeaker. The firmware is available from your My PreSonus account at https://my.presonus.com.

**Power User Tip:** You must register your SL-Dante-SPK option card to ensure that you have the correct firmware in your account.

- 1. Log into your My PreSonus account.
- 2. Download the firmware recovery .zip archive for your loudspeaker.
- 3. Open your Downloads folder and locate the StudioLive firmware folder.
- 4. Depending on your system preferences, the .zip archive containing the firmware folder might not automatically decompress. To expand it, simply double-click it.
- 5. Open the firmware folder; you will find four files inside: inivars.scr, recovery.scr, rootfs.img, and ulmage.
- 6. Connect a FAT32-formatted USB thumb drive to your computer.

**Power User Tip:** Most small USB drives (16 GB or less) are already formatted correctly, so no formatting is required. If your loudspeaker does not detect your thumb drive, verify that the drive is formatted correctly.

- Select all four of the firmware recovery files and either copy/paste or drag them to the root of your thumb drive. Eject your drive and disconnect it from your computer.
- 8. Label the drive with the model firmware you copied to it.

**NOTE:** Each StudioLive AI loudspeaker model has its own firmware files. Installing the wrong model's firmware on a loudspeaker will cause it to behave abnormally and may require a repair. For example, don't install 315AI firmware on a 312AI. If you are upgrading firmware on multiple StudioLive AI-series models, we recommend that you label each thumb drive to ensure that the correct firmware is loaded onto each loudspeaker.

9. Power off your StudioLive AI loudspeaker.





10. Connect the USB thumb drive to the USB connection on your StudioLive Al loudspeaker.

# Networking Your StudioLive AI Loudspeaker Step 2: Updating Your Loudspeaker Firmware



11. Power on your StudioLive AI loudspeaker while holding down any button on its back panel.



12. Continue holding the button for 10 full seconds (1-Louisiana, 2-Louisiana, etc.).

13. The lights on the back panel of your StudioLive AI loudspeaker will cycle until the firmware update is complete. The firmware update takes approximately five minutes. When the update is complete, your loudspeaker will reboot. Once the firmware update is complete, you can remove the thumb drive.

You must update the firmware on every loudspeaker into which you are installing an SL-Dante-SPK.

**Power User Tip:** It is highly recommended that you take note of both the SL-Dante-SPK's and the loudspeaker's serial number so you know which option card is in which speaker. You can manage this through registrations in your My PreSonus account.

### 2.3 Step 3: Selecting the Right Network Hardware

While Dante is compatible with standard network hardware, there are a few basic requirements to keep in mind when choosing your network switch. The following recommendations are based on the needs of a high-channel-count system (more than 32 channels).

- Non-blocking layer-2 gigabit switch with a packet-forwarding rate of 1.488 Mpps per port. For example, if you purchase an 8-port switch, the packet-forwarding rate would have to be 11.904 Mpps (1.488 Mpps x 8).
- Energy Efficient Ethernet (EEE), also known as Green Ethernet or IEEE 802.3az, reduces power consumption when there isn't much traffic on the network. Unfortunately, this can lead to audio interruptions and can degrade clocking. If your switch provides this feature, make sure that you can and do disable it.
- Managed switches are required if you plan to use SL Room Control with a wireless device, such as an iPad, to remote control your loudspeaker. Managed switches can also help you create a more stable Dante network if you have a complicated setup.
- Most managed switches support Quality of Service (QoS). This allows you to choose Dante clock synchronization as the highest priority and audio data as the next-highest priority. This is especially important if you are transferring large amounts of data over your Dante network or if you are transferring non-Dante data over the same network.
- If you are using multiple switches on your Dante network, we recommend using the same make and model to simplify setup and guarantee compatibility.

### 2.3.1 Adding a Wireless Router

Dante audio and routing cannot travel over a wireless network. You can still wirelessly remote control your StudioLive Al-series loudspeakers over a Dante network using SL Room Control but you'll have to do a little more setup.

To connect a wireless router to your Dante network, you will need to purchase a managed switch and dive into its configuration settings. Select the port to which you've connected your wireless router and set Multicast Filtering to "On." This will stop the flow of Dante traffic to that port and allow it to be used for wireless remote control of your loudspeakers. Do not connect Dante devices to the ports on a wireless router. Please consult the documentation that came with your managed switch for instruction about enabling Multicast Filtering on a specific port.

Because your loudspeakers are hardwired to the switch, no additional setup is required to remote control them with SL Room Control. Simply connect your device to the wireless router network and launch SL Room Control. Complete instructions for SL Room Control can be found in the SL Room Control User Guide, available at www.presonus.com/products/SL-Room-Control/downloads.

**NOTE:** Installation of the SL-Dante-SPK option card disables the use of the USB Wi-Fi LAN adapter for StudioLive AI-series loudspeakers. All control must be done through the shared EtherCon connection on the option card.

# 2 Networking Your StudioLive AI Loudspeaker2.4 Step 4: Downloading Dante Controller

### 2.3.2 Choosing the Right Cables

Be sure to use CAT5e or higher (CAT6 or CAT7) network cable. The CATE5e specification supports transmitting data up to 100 meters but cable and termination quality, as well as the environment in which the cable is used, can shorten this potential transmission distance. If you are making the connections yourself, it is important to note that if the cable is not properly terminated, it will not be capable of the maximum transmission distance.

**Power User Tip:** CAT5e cable checkers can verify long-distance transmission performance. These tools are readily available through many electronics and online retailers.

Another thing to keep in mind when selecting Ethernet cable is whether it is solid- or stranded-core. In a solid-core cable, each of the conductors is a single copper wire, which is a better fit for installations and long cable runs (more than 70m). Stranded-core cables use multiple, thinner copper wires for each conductor, making them more flexible and easier to handle. This makes stranded-core cable a better fit for touring and shorter cable runs.

To prevent electromagnetic interference, shielded twisted-pair (STP) cables are recommended. Unlike their unshielded cousins, STP cables have shielding that reduces noise. Like a balanced analog cable, STP cables have to be grounded, so you'll need to use STP-compatible RJ45 or EtherCon connectors.

#### 2.4 Step 4: Downloading Dante Controller

To connect your Dante network, you will need a Mac or Windows computer with an Ethernet port and Audinate's Dante Controller application.

Dante Controller is a free software application that allows you to route audio and configure devices on a Dante network. Thanks to automatic device discovery, oneclick signal routing, and user-editable device and channel labels, setting up a Dante network is relatively simple.

Dante Controller also provides essential device status information and powerful real-time network monitoring, including device-level latency and clock stability stats, multicast bandwidth usage, and customized event logging, enabling you to identify and resolve network issues. You can also back up, restore, move, and reuse Dante network configurations using presets and can edit Dante routing configurations offline.

The Dante Controller application and associated documentation are available at www.audinate.com/products/software/dante-controller.

When you connect your StudioLive AI loudspeakers to your Dante network for the first time, they will be named "SL-AI-PA-" followed by a unique numeric identifier (e.g. SL-AI-PA-0123a4). Taking a moment to give your speakers a custom name will save time later.

1. Turn on your StudioLive Al-series loudspeaker and connect it to your computer with an Ethernet cable.



2. Launch Dante Controller on your computer.



# 2 Networking Your StudioLive AI Loudspeaker2.5 Step 5: Naming Your Loudspeakers

3. You will see your loudspeaker on the Routing tab.

000		Dante C	Controller – Netv	vork View	
File Device View Help					
• الله الله الله الله الله الله الله الل			Master	Clock: SL-AI-PA-0	716d4
	Routing	Device Info	Clock Status	Network Status	Events
☐Dante <sup>™</sup>	rs )716d4⊞				
Filter Transmitters	smitte -AI-PA-0				
Filter Receivers	te Tran st				
⊕ Dante Receivers	Dant				
+ SL-AI-PA-0716d4	<u>A</u> +				
P: 🗖				Multicast Bandwid	th:0 bps E

4. Open the Device view by double-clicking on the speaker name or by selecting Device>Device View.



# 2 Networking Your StudioLive AI Loudspeaker2.5 Step 5: Naming Your Loudspeakers

Click on the Device Config tab and give your loudspeaker a descriptive name (FOH Left, Center Balcony, etc.).

	+	FOH-LEFT	• •
R	eceive Transmit Status	Device Config	Network Config
Rename Device-			
FOH-	-LEFT		Apply
Sample Rate			
Sample	Rate:	Pull-up	/down:
This de	vice does not support	This o	levice does not support
Sampi	e Rate configuration.	Pull-I	up/down configuration.
Enc	oding:		
Enc	oding:		
Enc	oding: +		
Enc Thi Device Latency—	oding: + s device does not support Encoding configuration.		
Enc Thi Device Latency—	oding: + s device does not support Encoding configuration.		
Enc Thi Device Latency Current latency	oding: + s device does not support Encoding configuration. : 2 msec		
Enc Thi Device Latency— Current latency Latency	oding: + s device does not support Encoding configuration. : 2 msec Maximum Network Size	itch	
Enc Thi Device Latency— Current latency 150 usec 250 usec	oding: \$ is device does not support Encoding configuration. : 2 msec Maximum Network Size Gigabit network with one sw Ginabit network with three s	itch	
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Enc Thi Device Latency Current latency 150 usec 250 usec 500 usec 1 msec 2 msec	oding: s device does not support Encoding configuration. : 2 msec Maximum Network Size Gigabit network with one sw Gigabit network with three sw Gigabit network with five sw Gigabit network with five sw Gigabit network with 100Mb	ritch witches ritches itches or gigabit n <b>ps leaf nodes</b>	etwork with 100Mbps leaf node
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Enc Thi Device Latency Current latency 150 usec 250 usec 500 usec 1 msec 2 msec 5 msec	oding: s device does not support Encoding configuration. : 2 msec Maximum Network Size Gigabit network with one sw Gigabit network with three s Gigabit network with five sw Gigabit network with ten sw Gigabit network with 100Mb Safe value	itch witches itches itches or gigabit n <b>ps leaf nodes</b>	etwork with 100Mbps leaf node

**Power User Tip:** Dante device names can be up to 31 characters and are not case sensitive (e.g., "Guitar wedge" and "guitar Wedge" are treated as the same label). Device names must start with a letter of the alphabet but numbers and hyphens may also be used.

5. Disconnect your loudspeaker and repeat Steps 1-4 with any loudspeaker you will be connecting to your Dante network.

# 2 Networking Your StudioLive AI Loudspeaker2.6 Step 6: Connecting Your Network

### SL-Dante-SPK User Guide

# 2.6 Step 6: Connecting Your Network

The diagram below shows a standard Dante configuration with a wireless router for operating SL Room Control and other iOS remote apps. The wireless router is connected to a port on a managed switch that has Multicast Filtering enabled so that wireless SL Room Control data and Dante audio can be run on the same switch.

Section 4 includes examples of alternative configurations, such as using the analog inputs as a redundant connection or using StudioLive AI-series loudspeakers as the intermediary for a mixing console that does not have Dante capability.



# 2.7 Step 7: Routing Audio

Before you start routing audio to your Dante network, there are a few terms with which you should become familiar:

- Device: A device means a Dante-enabled device (e.g., your StudioLive Al-series loudspeaker with the SL-Dante-SPK option installed).
- **Transmit (Tx) channel:** As its name suggests, a Transmit channel transmits audio from the audio hardware to the network.
  - The SL-Dante-SPK provides two Transmit channels for your loudspeaker when it is in Analog Input mode only:
    - **Full-range loudspeakers:** Both channels will send the same summed signal of the mic and line inputs.
    - **18sAl subwoofers:** Transmit Channel 1 will send the signal from Analog Input 1. Transmit Channel 2 will send the signal from Analog Input 2.
  - While Transmit channels for your loudspeakers are always available, they will only contain an audio signal when the analog inputs on your loudspeaker are active (Analog Input mode only).
- **Receive (Rx) channel:** A Receive channel receives audio from the network and sends it to the audio hardware.
  - The SL-Dante-SPK provides two Receive channels for your loudspeaker:
    - **Full-range loudspeakers:** To prevent phasing issues, only Channel 1 is sent to the DSP. Channel 2 is ignored.
    - **18sAl subwoofers:** Both Receive channels are sent to the DSP, where they are summed. If you are having phasing issues, verify that you haven't routed the same audio source to both Receive channels.
- Flow: Dante audio routing creates flows. Each flow carries several channels of audio from a transmitter to one or more receivers. Unicast routing creates flows to single receivers. Multicast routing creates flows that can be received by multiple receivers. Multicast flows are assigned IDs, enabling them to be identified in Dante Controller.
- **Unicast routing:** Unicast flows are point-to-point from a single transmitter to a single receiver. Unicast flows typically have room for four channels of audio.
- **Multicast routing:** Multicast flows are one-to-many from a single transmitter to any number of receivers. Use Dante Controller to choose which channels are to be multicast. Unlike unicast routing, multicast flows consume network bandwidth even if there are no receivers but do not require additional bandwidth to add more receivers.
- **Subscription:** A subscription configures a Receive channel to receive audio from a transmit channel on another Dante device.
- **Subscription status:** For a Receive channel, subscription status indicates whether it is subscribed, whether it is receiving unicast or multicast audio, whether the subscription is okay, or whether an error has occurred.

Now that you're acquainted with a few Dante networking terms, let's route some audio. Note: The complete Dante Controller User Guide is available from www.audinate.com/resources/technical-documentation.

**Power User Tip:** Dante supports devices using different samples rates on the same network; however, you can only route audio to and from devices with the same sample rate. StudioLive AI-series loudspeakers with SL-Dante-SPK option cards only operate at 48 kHz on a Dante network. Any device you'd like to route audio to or from your loudspeakers must also be set to 48 kHz.

Connect all devices on your Dante network to your switch. If you are configuring a very large Dante network, you may want to consider adding a few components at a time, making the necessary routing, and then moving on to the next section. For example, you may wish to hook up your FOH system, then your monitor system, etc.

# Networking Your StudioLive AI Loudspeaker Step 7: Routing Audio

Once you have connected all your devices, launch Dante Controller.

- 1. On the Routing tab, you will see all your connected devices. Click on the "+" next to each device to view its Transmit or Receive channels.
- 2. Patch a Transmit channel from your mixer to the first Receive channel (RxChan 0) of your loudspeaker.

		-(	R	ou	tin	ng		Dev	/ice	e Inf	fo
Filter Transmitters Filter Receivers	+ Dante Transmitters	FOH-LEFT +	FOH-RIGHT +	Mixer	Analog L-	Analog R-	Digital L	- 50	- 90	07-080	:
- RxChan 0 - RxChan 1	0	+	1		Ø						
RxChan 0 RxChan 1		+	+								
+ Mixer		+	+								

3. Continue patching Transmit channels from your mixer to the rest of the loudspeakers on your network.

			R	ou	tir	ng		D	evi	ce	Info
@Dante <sup>®</sup>	S	-LEFT +	RIGHT +	Mixer	log L-	log R	ital L-	ital R	5 5	07	08
Filter Transmitters	mittel	FOH	-HOH-		Ana	Ana	Dig	Dig			
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	ante -										
	Da										
🗄 🖃 Dante Receivers	+										
FOH-LEFT		+	+	-							
-RxChan 0 -RxChan 1	<b>V</b>				0						
FOH-RIGHT		+	+	-							
RxChan 0 RxChan 1	0					0					
+ Mixer		Ŧ	$\left +\right $								

### 2.7.1 Yamaha CL- and QL-series Console Routing

Yamaha CL- and QL-series consoles feature integrated Dante routing. When using these consoles, you have the option not to use the Dante Controller application to route audio. This section is a brief tutorial on using Yamaha CL-series consoles' onboard routing features with StudioLive Al-series loudspeakers. Complete information about the onboard Dante routing features can be found in CL- and QL-series consoles' product documentation.

- 1. After connecting both your Yamaha console and your loudspeakers to your Dante network, select Setup from the CL-series console's onscreen menu.
- 2. Select WORD CLOCK / SLOT and choose Dante 48 kHz as the Master Clock.



3. From the main Setup menu, select "This Console" in the Dante Patch Bay section and "24" in the Bit section.



4. Select Device Mount to open the Dante Setup menu.



5. Select any empty slot in the Dante Setup menu, then select the Device List tab.



6. Select your loudspeaker from the Device List. Repeat Steps 5 and 6 for every loudspeaker on your network.

	DEVICE LIST
18sAl SUB	
312AI-RIGHT	
312AI-LEFT	

You are now ready to route audio using the I/O Device routing menu. More information about routing audio and troubleshooting Dante networks can be found at www.yamahaproaudio.com.

# 3 SL Room Control

Once a StudioLive AI-series loudspeaker has the SL-Dante-SPK option installed, Input Mode switching and Dante network detection will be available in SL Room Control.

### 3.1 Input Modes

Dante-enabled StudioLive Al-series loudspeakers are provided with three input modes:

- **Dante Only:** This mode disables the analog inputs on your loudspeaker whether or not it is on the Dante network.
- **Analog Only:** This mode disables the Dante Receive channels to your loudspeaker whether or not it is connected to a Dante network. When a Dante network is available, the Analog Inputs on your loudspeaker can be sent through your loudspeaker's Transmit channels.
  - **Full-range:** Because the analog inputs on StudioLive AI-series full-range loudspeakers are summed before the analog-to-digital converters, both Transmit channels will both carry the same summed signal of the mic and line inputs.
  - **18sAl:** Unlike the full-range models, the analog inputs on the StudioLive 18sAl subwoofer are summed in the DSP engine. So each input has its own Transmit channel (i.e., Transmit Channel 1 will carry the signal from analog Input 1, and Transmit Channel 2 will carry the signal from analog Input 2).
- Analog Failover: The SL-Dante-SPK does not support network redundancy over Dante. However, by enabling Analog Failover, you can use the analog connections on your loudspeakers as backup. When no Dante sync is detected for one second, your loudspeaker will automatically switch to the analog inputs. This is the default setting for your loudspeaker.

Input modes can be selected from the Speaker Edit page of SL Room Control. Simply click or tap on the Input mode and select the desired mode. You can select a different Input mode for each Dante-enabled loudspeaker on the network.



# 3.2 Dante Lock

The Dante lock indicator is visible both on the Speaker Edit and Monitor pages. This indicator allows you to easily see whether your loudspeaker is connected to and communicating with your Dante network.



When the Dante network is available, the Dante Lock indicator will illuminate white.



If no Dante network connection is detected, the Dante Lock indicator will illuminate red.

### 4 4.1 **Alternative Network Configuration**

# **Analog Failover**

### **SL-Dante-SPK User Guide**

#### **Alternative Network Configuration** 4

#### **Analog Failover** 4.1



# 4 4.2 Alternative Network Configuration Integrating an Analog Console



# 5 Frequently Asked Questions

#### Can I connect a Dante device directly to my computer?

Yes. Simply connect your Dante-enabled devices to an Ethernet switch, using CAT5e or CAT6 Ethernet cable, then connect your computer to the same switch.

If you have only one Dante-enabled device to connect to your computer, you can eliminate the switch and simply connect the two with a CAT5e or CAT6 Ethernet cable.

#### What type of Ethernet cable is recommended for Dante?

As most Dante devices support gigabit Ethernet, CAT5e or CAT6 cable is recommended. For purely 100 Mbps networks, CAT5 may be used.

#### Does Dante work with fiber optic network cable?

Yes. Because Dante works with standards-based networking technology, using fiber is simple. Use a switch that supports fiber connections to send Dante data over a fiber optic cable.

Ethernet is not copper- or fiber-based; it is independent of the cabling medium. Many organizations will have fiber already in place from other projects, and this can simply be reused on a Dante network.

#### Is it possible to make direct connections between Dante-enabled equipment?

Yes. Once routes are established with Dante Controller, a simple network of two Dante devices will work in a stand-alone fashion.

#### Can Dante devices be daisy-chained?

In most cases the answer is "no." Dante devices are connected via a network switch, which most often means a "star" topology: All devices are connected to a single central point, which minimizes the number of "hops" through which data must pass. This also avoids the scenario in which the failure of one device causes the entire chain to break.

**NOTE:** The secondary port found on some Dante devices is not to be used for daisy chaining; this is for Dante redundancy only. Please check your device's documentation.

#### Can Dante operate over a Wi-Fi network?

No. While possible in principle, the practical limitations of current wireless technology (802.11a/b/g/n) render reliable performance unachievable. For this reason Dante software such as Virtual Soundcard will not recognize wireless connections for audio data. Wireless access points for non-Dante traffic (device control, etc.) can be configured using managed switches.

#### Does Dante require any special network infrastructure?

No, special network infrastructure is not required. Since Dante is based upon universally accepted networking standards, Dante-enabled devices can be connected using inexpensive off-the-shelf Ethernet switches and cabling.

#### Does Dante require a dedicated network infrastructure?

No, a dedicated network infrastructure is not required. Dante-enabled devices can happily coexist with other equipment making use of the network, such as general-purpose computers sending and receiving email and other data.

#### Can you mix control data and audio on the same network?

Yes, audio can be sent over the same network as control information and even unrelated data traffic.

#### Does Dante require special switches?

No. However, we strongly recommend that gigabit switches be used due to the clear advantages in performance and scalability.

#### What is the minimum requirement for switches in a Dante network?

All Ethernet switches are capable of working with Dante. However, please be aware that there are some features on some kinds of switches that will allow you to build larger and more reliable Dante networks.

While gigabit switches are recommended, 100 Mbps switches may be used in limited scenarios.

- For channel counts of 32 or more, gigabit switches are essential. QoS is required when using Dante in networks that have 100 Mbps devices. QoS is also recommended for gigabit switches on networks that share data with services other than Dante.
- For lower channel counts (<32), a 100 Mbps switch may be used as long as it supports proper QoS, and QoS is active. The use of 100 Mbps switches without QoS is not recommended or supported.

#### What features are important when purchasing a switch?

Dante makes use of standard Voice over IP (VoIP) Quality of Service (QoS) switch features, to prioritize clock sync and audio traffic over other network traffic. VoIP QoS features are available in a variety of inexpensive and enterprise Ethernet switches. Any switches with the following features should be appropriate for use with Dante:

- Gigabit ports for inter-switch connections
- Quality of Service (QoS) with four queues
- Diffserv (DSCP) QoS, with strict priority
- A managed switch is also recommended, to provide detailed information about the operation of each network link: port speed, error counters, bandwidth used, etc.

# Can I use switches with EEE (Energy Efficient Ethernet or Green Ethernet) in my Dante network?

#### Short answer: No.

Long answer: EEE (Energy Efficient Ethernet) is a technology that reduces switch power consumption during periods of low network traffic. It is also sometimes known as Green Ethernet and IEEE802.3az. Although power management should be negotiated automatically in switches that support EEE, it is a relatively new technology, and some switches do not perform the negotiation properly. This may cause EEE to be enabled in Dante networks when it is not appropriate, resulting in poor synchronization performance and occasional dropouts.

Therefore we strongly recommend that:

- 1. If you use managed switches, ensure that they allow EEE to be disabled. Make sure that EEE is disabled on all ports used for real-time Dante traffic.
- If you use unmanaged switches, do not use Ethernet switches that support the EEE function because you cannot disable EEE operation in these switches.

#### What is Quality of Service (QoS)?

Quality of Service (QoS) is a feature of managed switches, which ensures that certain types of network packets (e.g. clock sync and audio packets) get preferential treatment and are "moved to the front of the line" ahead of other traffic. This is achieved by attaching a priority number to each packet, which is then used by the switches to ensure that high priority packets get processed before lower priority packets.

### When do I need to use QoS in a Dante network?

QoS is required when using Dante in networks that have 100 Mbps devices and is optional in networks with gigabit devices. We recommend that QoS be enabled in all Dante networks in order to ensure proper operation under all possible conditions.

#### How does Dante manage QoS?

Dante uses standard Voice over IP (VoIP) Quality of Service (QoS) switch features to prioritize clock sync and audio traffic over other network traffic. QoS is available in many inexpensive and enterprise Ethernet switches. Any switch that supports Diffserv (DSCP) QoS with strict priority and four queues and has gigabit ports for inter-switch connections should be appropriate for use with Dante.

### How does Dante use DSCP / Diffserv priority values when configuring QoS?

Switches prioritize packets using what are called DSCP/Diffserv values. Although Dante packet priority values have been chosen to make it simple to configure QoS with many switches, some switches require special configuration to recognize and prioritize specific DSCP values.

The table below shows how Dante uses various Diffserv Code Points (DSCP) packet priority values:

Priority	Usage	DSCP Label	Hex	Decimal	Binary
High	Time critical PTP events	CS7	0x38	56	111000
Medium	Audio, PTP	EF	0x2E	46	101110
Low	(reserved)	CS1	0x08	8	001000
None	Other traffic	BestEffort	0x00	0	000000

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